Info-Mail from 13.05.2025

Dear Ladies and Gentlemen,

from now on, the invitation link to the Union database (UDB) to **Live-Version**, and the **Acceptance-Version**, will be automatically sent via the digital interface between REDcert and the UDB, to the first contact person of new system participants.

During 14.05.2025 you will receive an invitation to the respective version. If you do not receive the invitation link, this can mean two things:

1. You already have access to the UDB and the information is redundant for you.
2. The UDB could not generate the invitation link. In any case, your e-mail address is linked to and stored with your company account in the UDB. Therefore, it works as a direct dial-in to the UDB via the links listed below.

The prerequisite for you is that in addition to the contract with REDcert, there is also a contract with a certification body approved by REDcert and the company-Identifier ([NTR ID](#) or usually VAT ID) is valid for your company in the REDcert database. In the course of the automatic trigger of the invitation link, a new assignment of all first contact persons in the live and acceptance version takes place, if they are not already active in the UDB.

If you have already successfully registered in the UDB, you are not affected by this.

This automation is intended to facilitate access to the UDB and reduce administrative burden. Please ensure that your contact details in the REDcert database are always up-to-date to ensure a smooth process.

Please note that emails with the invitation link come from the @ec.europa.eu domain, as they are triggered from the UDB itself. In some cases, the UDB team of the EU Commission cannot guarantee that the invitation link will be triggered correctly. However, if your EU Login account is complete and correctly created, you can still access your existing company account by accessing the UDB (live or acceptance version) directly.

For security reasons, registration in both the **Live-Version** and **Acceptance-Version** will only be possible with the e-mail of the first contact person who is stored in the REDcert database. Therefore, the [EU login account](#) must also be created with this e-mail address.

When you log in to the [acceptance version of the Union Database (UDB)](#) for the first time , you may be asked to enter your data again and set a password, as you will need to create a **Test EU Login account** for the acceptance version (as specified by the UDB team of the EU Commission). This means specifically, that you can only log in to the acceptance version with your Test EU Login account and to the live version only with your Live EU Login account.

For security reasons, we recommend that you set a different password than your already created EU Login account (either live or acceptance version).

Please note that entered data (such as transactions, creation of buyers, etc.) cannot be transferred from the acceptance version to the live version. In addition, no real-world data should be used in the acceptance version for data protection reasons.

Avenues

The live version of the UDB website is the official version used by all users. It contains all the up-to-date data and functions required for daily operations. Please note that there is no connection between the live and trial versions of the UDB. In addition, not all functions of the live version are available in the trial version. *For data protection reasons, no sensitive data should be entered by the company in the trial version.*

Live-Version (direct access to the UDB)

If you do not yet have access to the Live-Version of the UDB, please send an e-mail to udb@redcert.de (subject "Invitation link").

Acceptance-Version (for testing purposes)

If you do not yet have access to the Acceptance-Version of the UDB, please send an e-mail to udb@redcert.de (subject "trial version").

You can find detailed step-by-step instructions and FAQs about UDB on our website at: https://redcert.org/redcert-systeme/informationen-unions-datenbank-udb.html

Automatic Mail send from smtp mail – udb@redcert.de ->

Subject: Access to the Union Database (UDB) – Information for REDcert EU System Participants

Dear Ladies and Gentlemen,

You will receive this automatically generated email because your email address is stored in the REDcert database as your company's first contact.

We are pleased to announce that you now have access to the Union Database (UDB) in both the **live version** and the **acceptance version**.

What do I have to deposit in the UDB?

In accordance with the requirements of Implementing Regulation (EU) 2022/996, the following information must be recorded in the UDB:

- Origin and quantity of raw materials
- Production processes and equipment
- Proof of Sustainabilities
- Greenhouse gas emission values
- Handover of products within the supply chain

For more details, please refer to Annex I to Implementing Regulation (EU) 2022/996.

How do you get to the UDB?

Please open the following links in your browser:

Live-Version - https://webgate.ec.europa.eu/UnionDatabase

Acceptance - https://webgate.acceptance.ec.europa.eu/UnionDatabase

Log in with your EU Login, make sure that your username and password are entered correctly and that your EU Login is equipped with a 2-factor authentication method.

For detailed step-by-step instructions and FAQs about the UDB, please visit: https://redcert.org/redcert-systeme/informationen-unions-datenbank-udb.html

What is the Union Database (UDB)?

The Union database (UDB) is a database in accordance with Article 28(2) and (4) of Directive (EU) 2018/2001 (RED II), Article 18 of Implementing Regulation (EU) 2022/996 and Article 31a of Directive (EU) 2023/2413, which aims to improve the traceability of gaseous and liquid fuels. The aim is to avoid double counting and to minimise the risk of irregularities and fraud.

If you have any questions or need support, please do not hesitate to contact us.

Best regards/ Z poważaniem

Your REDcert UDB Team

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This message was created automatically. If you have any questions, our team will be happy to help you: udb@redcert.de