

Info-Mail from 14.11.2024

UDB Access: Please Note!

If you have already successfully registered in the UDB, you can ignore this e-mail.

Dear Ladies and Gentlemen,

We would like to inform you about some important points regarding the Union Database (UDB):

1. **Invitation links** for UDB access will be sent again this afternoon to the first point of contact in the REDcert database. Please note that these emails will come from the **@ec.europa.eu** domain.
2. To ensure security and privacy when logging in and registering for the Union Database (UDB), we strongly recommend that you do the following:
 - a) Be sure to use a personal **email address** for your personal EU account.
 - b) Avoid using generic email addresses such as info@firma.de or office@firma.de.
 - c) Ideally, you should use your business, personalized email address (e.g., vorname.nachname@firma.de).
 - d) If you don't have a personalized business email, you can also use a private email address that can be uniquely assigned to you.

These measures are designed to:

- Ensure that the EU account is associated with a specific person
- Prevent unauthorized access to sensitive company data
- To ensure the traceability of actions in the UDB
- Comply with EU data protection directives and security standards

Please note that using a personal email address is an important step in protecting the security of your company and your data in the UDB.

1. Registration **in the UDB** should only be done via the link in the invitation e-mail. Please do not register separately or independently, otherwise there will be no assignment to REDcert in the system. If you have already registered independently, please send an email to udb@redcert.de with a screenshot of your UDB profile and your REDcert ID.

2. Since your company information in the UDB comes directly from the [REDcert database](#) , you should make sure that your data in our [database](#) is up to date.
3. For security reasons, the invitation e-mail will only be sent to the first contact person who is stored in the [REDcert database](#). Therefore, the EU Login account must also match this email.
4. If you do not receive an invitation email, please check your spam/junk folder and make sure that the sender domain is included in your whitelist.

In the course of the next week, we will inform you in more detail about the UDB as part of our REDcert Info-Mail. All past information mails and further information about the UDB can be found on our homepage under [Schemes → Information Union Database - UDB](#).

If you have any questions, please do not hesitate to contact us. Please understand that there is currently an increased volume of inquiries about the UDB and therefore the answers may take a little longer.